



Wine Consulting • Education • Events

WSET Professional Wine Service Award Course

- WSET Level 2 Award in Wine & Spirits Certificate in Wines and Spirits
- WSET Level 2 Award in Wine Service

This course is suitable for people with some knowledge of wine regions and styles and who already have some restaurant wine service skills, but who wish to broaden their knowledge of wine service and learn how to apply their wine knowledge in real restaurant work environments. Candidates will learn about the service process with practical, hands-on experience regarding opening, presenting, decanting, food and wine matching and pouring wine and learning how to handle common customer service situations: dealing with customer problems is a focal point on this course. Candidates will also learn how to create accurate, appropriate and profitable wine lists, and understand opportunities for wine margins, cost control and up-selling opportunities. This course also covers how candidates can share their knowledge through designing and running their own mini training sessions.

The level 2 program aims to provide you with all the wine service skills necessary for building your confidence and a strong foundation to build and develop your wine service career.

Candidates need to pass WSET level 1 Introduction to Sommelier exam in order to take on this level.

When are the Examinations? The course will be conducted on three Saturdays (1st, 8th, 22nd Oct). The examinations will take place as the final session of the course. You will not have to attend any additional days for the examination.

Fees: \$1250.00 (Launching price)

What's included in the fees? Fee includes study material, samples, tuition, examination and provision of service equipment during the course. Study materials are issued at the start of the course and are not available in advance.